

Rental Agreement: terms and conditions.

Please read this agreement carefully and only sign the Hire Agreement Form if you agree to be bound by its terms.

Only persons that have read this and signed a Hire Agreement Form and been added to the insurance may drive the vehicle. It is the responsibility of the hirer(s) to ensure no-one else drives it during their hire period.

#### HIRE PERIOD

24 hours. Unless otherwise arranged this is usually from 10am to be returned 10am the next day to a pre-agreed location. Late return will incur a day's hire charge for each additional 24 hours or part thereof.

#### DRIVER REQUIREMENTS

The minimum age for hiring a vehicle is 25 unless otherwise arranged. A valid licence must be produced at the start of every hire, for each driver: if it is a photo licence, both parts are needed. Ooosh! Tours will retain a copy. The licence must have been held for at least 2 years and have no major endorsements. Any points obtained in the past 4 years must be declared.

#### BOOKING

We recommend booking your van as early as possible. To secure a booking we require a non-refundable deposit of 10% of the agreed hire amount.

Before the rental begins we require:

1. The balance of the hire charge.
2. A deposit of £500 on credit/debit card, in cash, or cheque with appropriate cheque guarantee card. Please see below for further information on your deposit and how it is used.
3. A copy of the hirer's valid driver's licence, along with a copy of one form of photo identification, i.e. passport; and one other form of identification, i.e. utility bill, bank statement.
4. From each additional named driver we also require:
  - 4.1 A copy of their valid driver's licence,
  - 4.2 A completed and signed rental agreement form.

#### THE VEHICLE

Before the hire commences, you will be allowed to inspect the vehicle and its contents, along with the fuel level. We ask you to return the van and contents as you found them, and with the same amount of fuel as you started with, or to agree to pay the cost of the missing fuel, as estimated by us. It is your responsibility to keep the vehicle's oil, water, brake fluids etc. filled to the correct level throughout the hire. You agree to pay for any damage sustained to the vehicle or its engine as a result of your negligence; above and beyond the £500 deposit if necessary.

Likewise, any features of the van which are lost, damaged or destroyed are the hirer's responsibility to replace; including, but not limited to, the tyres, wing mirrors, the windscreen, sat nav and car stereo.

We keep our vehicles regularly serviced and maintained to an excellent standard. However, we cannot be held responsible for any loss or liability, financial or otherwise, due to failure of the vehicle or any of its parts. Likewise, any entertainment or sat nav system provided with the vehicle is as a courtesy and we accept no responsibility in case of its failure.

You agree to not use the vehicle for any illegal purpose, nor in a manner that contravenes our insurance terms, nor to drive it whilst under the influence of alcohol or drugs above the limit imposed by law. You agree to look after the vehicle whilst it is under your charge; to keep it locked, not to carry any illegal goods or an excessive amount of weight, not to use it in a motor race, nor to use it for tuition.

In case of an accident, or any vehicular damage, you agree to inform us as soon as possible of the details surrounding the incident, and to gather the names and addresses of all parties involved and to not admit liability or guilt nor give money to any persons involved.

#### THE DEPOSIT

We retain a deposit of £500 to cover the excess of our fully-comprehensive insurance policy. It is refundable 14 days after the hire period has ended, less any amounts deductible, as listed, but not limited to, above. You also agree to pay any parking charges, fines, motoring

offences, congestions charges etc. that apply whilst you are the hirer of the vehicle. Any charges or fines that you have not dealt with will be deducted from your deposit, plus a £10 surcharge per item.

The vehicle will be supplied clean and we ask you to return it the same way. We will deduct £30 from the deposit if it is not.

Please note that the insurance does not cover the hirer's personal contents (i.e. musical equipment) and it is therefore advised that you arrange seperate cover for these as we cannot be held responsible.

#### **BREAKDOWN**

Ooosh! Tours' vehicles are covered by 24 hour AA breakdown within all EU contries. In the event of a breakdown you must contact us first, and you must not authorise any repairs without our permission. If a tyre needs replacing, it is the hirer's responsibility to supply or pay for a new one; the roadside assistance will only swap the blown one for a servicable spare.